



North Memorial

# THE LONG HOT SUMMER

Conference on Trauma & Emergency Care

March 9-10, 2012

Doubletree by Hilton Bloomington—Minneapolis South

*Don't miss this one! Good speakers, wonderful food, vendors and give aways. I can't say enough good things about this conference.*

Jane Oslund, EMT  
Fertile, MN

## PEDIATRIC EMERGENCY ASSESSMENT, RECOGNITION, AND STABILIZATION (PEARS)

Friday, March 9, 2012  
8 AM—5 PM

PEARS is only available **as an option** to those who attend the full conference. It is an all day course. When registering for PEARs, you also need to indicate your breakout choices for Saturday.

The PEARs course is designed to prepare healthcare providers and first responders who infrequently see critically ill children, and are not required to have the advanced skills of PALS, to identify a pediatric victim at risk of severe cardiopulmonary distress, intervene early to stabilize the child, and contact the next level of care as soon as possible.

**Lead Instructors: Michele (Mickey) Erickson, RN, & Nicole Arbach, EMT-P**, EMS Educators, North Memorial Health Care. Mickey has been teaching a wide variety of emergency courses at North Memorial for over 20 years and Nicole coordinates EMS education for the Alexandria region.

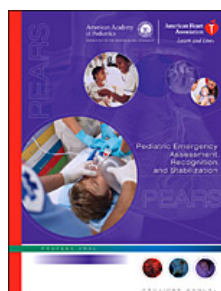
### Content:

- pediatric assessment
- respiratory compromise and arrest recognition and management
- circulatory compromise and arrest recognition and management
- shock recognition and management
- resuscitation team concept

**PEARS training is intended for any healthcare provider who might encounter pediatric emergency situations in the course of their work.**

PEARS training is **not intended** for those staff members who routinely provide pediatric care and are required to have PALS certification. Course length is approximately 7 hours and is given in an instructor-led training session. Passing a video-based written exam and skills test is required for the awarding of a PEARs Provider Course completion card good for 2 years.

**Class size limited to 24.** Those attending PEARs will have lunch with the full conference attendees from 11:30 AM—12:15 PM.



We recommend purchasing the PEARs text book that comes with student CD and "Pediatric Pocket Card" for only \$33. This is an excellent reference. You may purchase it with your registration or at the conference (limited supply). This book will be mailed to you upon receipt of payment.

Dear EMS Provider,

We're moving to the Hilton Doubletree!

And we're hoping you'll join us for the 23<sup>rd</sup> annual Long Hot Summer Conference on Trauma and Emergency Care.

**Hotel accommodations are only \$110/night**  
(hotel rooms were \$129 in 2009)

**The registration fee of only \$199 includes**

- ❖ sessions of your choice both days
- ❖ lunch, snacks & breaks both days
- ❖ one complimentary ticket to the House of Comedy Friday night
- ❖ conference t-shirt
- ❖ conference padfolio and pen

This year we're sprinkling "hands-on" sessions throughout both days and repeating some of the more popular classes that are limited in size. Walk away with new skills you can use in your EMS practice.

During this two-day event, you will hear from some of today's foremost leaders in emergency care and participate in an action packed agenda.

It wouldn't be an EMS conference without the fun! With our new location and proximity to the Mall of America we've decided to take you all to the House of Comedy for a private show.!

We look forward to seeing you in March.

—EMS Education Staff



North Memorial

7:15 AM

Exhibits Open/Check in/Continental Breakfast

8:00

**1A Geriatric Emergencies—**  
*Mike Sanford NREMT-P and Tom Schwartz, NREMT-I*

**2A Are You Ready for Mass Casualties? K.I.S.S.—**  
*Dave Augustine, NREMT-P*

**3A Emerging Treatment of MI—**  
*Wendy Shear, MD*

**4A Adult Airway Management—**  
*Marc Conterato, MD & Melinda Wells, NREMT-P*

9:00

Break

Break

9:15

**1B The Back Pain Solution—**  
*Bryan Fass*

**2B Modern Military Medicine—**  
*Greg Beilman, MD*

10:15

Break

Break

10:30

**1C Man vs. Machine—**  
*Kim Tast, NREMT-P*

**2C Deepening Our Understanding of the Mental Health Crisis—**  
*Jonathan Bundt, MA*

**3C Critical Thinking in EMS—**  
*Ray Fowler, MD*

11:30

Lunch

12:30 PM

Opening Remarks—EMS Color Guard

12:45

Keynote Address: **EMS AND HEALTH CARE REFORM**—Ray Fowler, MD

1:45

Break

2:00

**1D Stress Hardy or Stress Hardened—**  
*Rev. Greg Bodin, MDiv*

**2D EMS Interactions with Autism—**  
*Marc Berris*

**3D Abuse of Prescription Drugs—**  
*Richard Moldenhauer, MS*

**4D Adult Airway Management—**  
*Marc Conterato, MD and Melinda Wells, NREMT-P*

3:00

Break

Break

3:15

**1E Why Can't We All Just Get Along?—**  
*Al Benney, NREMT-P*

**2E Ocular Emergencies—**  
*Jeff Sanderson, MD*

4:15

Break

4:30

Closing Address: **THE FIT 1ST RESPONDER**—Bryan Fass

5:30

Adjournment

7:30 AM Exhibits Open/Check in/Continental Breakfast

8:30 **EMS AND NURSING: TENSION VS. TEAMWORK**—Jason Dush

9:30 **1F Geriatric** Break

9:15	<b>1F Geriatric Emergencies—</b> <i>Mike Sanford NREMT-P and Tom Schwartz, EMT-I</i>	<b>2F Athletics and EMS Providers—</b> <i>Robert Darr, RN, NREMT-P</i>	<b>3F Man vs. Machine—</b> <i>Kim Tast, NREMT-P</i>	<b>4F True Stories from North Memorial Ambulance—</b> <i>G. Patrick Lilja, MD</i>
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10:15 Break

10:30	<b>1G What the...?—</b> <i>Robert Darr, RN, NREMT-P</i>	<b>2G Don't Be Tripped Up by the Painful Lower Extremity—</b> <i>Peter Lindbloom, PA-C</i>	<b>3G How Well Do I Know OB Emergencies?—</b> <i>Jason Dush</i>
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11:30 Expanded Lunch and Exhibit Time

12:45 PM Lunch

1:15	<b>1H Traumatic Amputations—</b> <i>Allen Van Beek, MD</i>	<b>2H What Would Your Mother Say?—</b> <i>Robert Darr, RN, NREMT-P</i>	<b>3H Toxicology in EMS—</b> <i>Kirk Hughes, RN, EMT-P</i>	<b>4H Pediatric Trauma—</b> <i>John Lyng, MD</i>
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2:15 Break

2:30	<b>1I Traumatic Brain Injury—</b> <i>Kyle Uittenbogaard, MD</i>	<b>2I Life—Volume 1—</b> <i>Robert Darr, RN, NREMT-P</i>	<b>3I Helicopter Safety—</b> <i>Eric Thoerner, RN</i>	<b>4I Violence and Workplace Safety—</b> <i>Jeff Ho, MD</i>
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3:30 Break

3:45 Closing Address—**THROUGH THE EYES OF THE RESCUER**—Jason Dush

4:45 Adjournment

## FRIDAY MORNING

### 1A "GERIATRIC EMERGENCIES"

Michael Sanford, NREMT-P, Educator, North Memorial EMS Education & Tom Schwartz, NREMT-I, Educator, North Memorial EMS Education

Injury and illness affect the human body differently as we age. As EMS providers, we will be caring for people 65 and older more frequently as baby boomers enter the "golden years". What makes the elderly respond differently to illness and injury? This presentation will discuss the differences seen in medical emergencies or trauma, and the response by the body and treatment strategies for this age group. Using "Mega Code Kelly" you will have time to practice assessment and stabilization of common scenarios you are likely to encounter in the geriatric population.

*Limited to 20 participants.*

*This session lasts until 11:30 AM.*



### 2A ARE YOU READY FOR MASS CASUALTIES? K.I.S.S.

David Augustin, NREMT-P, Manager, North Memorial Ambulance—Faribault Region

What is a mass casualty for *your service*? How do you plan for these unplanned occurrences? And how do you train for something your service may never have experienced before? Dave takes on this challenging topic and uses examples from past mass casualties to illustrate lessons learned and how to prepare for these devastating events.



### 3A EMERGING TREATMENT OF MI

Wendy S. Shear, MD, FACC, FSCAI; Medical Director, North Memorial Heart and Vascular Institute

The presentation will cover the basic pathophysiology of STEMI as well as current guidelines for diagnosis and management. Newer reperfusion strategies will be discussed. The importance of pre-hospital identification and triage will be highlighted and our D2B data will be presented.



### 4A ADULT AIRWAY MANAGEMENT

Marc Conterato, MD, FACEP; Associate Medical Director, North Memorial Ambulance Service, Director, Induced Hypothermia Program; & Melinda Wells, NREMT-P, Resource Educator, North Memorial Ambulance Service, CICP Program Instructor

This program is an interactive program on airway management issues and support equipment. The lecture portion will cover anatomy, common concerns, accepted interventions and pitfalls to airway management. Breakouts will provide opportunity to explore airway tools that are used in the ER, the OR and a variety of new devices. The skills portion includes hands on time with either sheep or pig plucks. Both ALS and BLS skills will be covered.

*Limited to 20 participants.*

*This session lasts until 10:15 AM.*



### 1B THE BACK PAIN SOLUTION

Bryan Fass, President, Fass Consulting LLC; Charlotte, North Carolina specializing in public safety/healthcare and labor fitness, human performance and fitness testing. BA in sports medicine, licensed athletic trainer and paramedic.

Learn a simple and proven technique that will help you stay injury free on the street. Lifting, pushing, pulling, transferring and carrying. This class will teach you how not to get hurt. Self treatment techniques will all be addressed in this workshop including on duty stretching & dispelling the myths commonly surrounding the spine.



### 2B MODERN MILITARY MEDICINE

Greg Beilman, MD; Colonel, US Army Reserves, Vice Chair and Frank B Cerra Professor in Critical Care Surgery, University of Minnesota; Trauma Surgeon, North Memorial Medical Center

The recent conflicts in Iraq and Afghanistan have necessitated significant improvements in care of patients on the battlefield. This presentation will discuss several of these improvements, and will relate how these practice changes are leading to changes in care of civilian patients as well.



### 1C MAN VS MACHINE

Kim Tast, EMT-P, Quality Supervisor, North Memorial Ambulance Service

This session will be a review of how chest compressions have been done through the years and more recently by automated CPR devices. This will be a hands on session giving the participants the opportunity to use automated devices currently on the market.

*Limited to 36 participants*



### 2C DEEPENING OUR UNDERSTANDING OF THE MENTAL HEALTH CRISIS

Jonathan Bundt, MA; Organizational Trainer and Consultant, Masa Consulting Inc. Minneapolis, MN

Responding to a mental health crisis is complicated and challenging in many ways. In this session we will take a look at deepening our understanding of psychological issues and sorting out patient's behaviors. We will review strategies and explore interventions for these patients. You will learn verbal and non-verbal strategies for de-escalation with emphasis on managing depression, suicide, mania and psychotic behaviors.






### 3C CRITICAL THINKING IN EMS

Raymond L. Fowler, MD, FACEP; Co-Chief, Section of EMS, Disaster Medicine & Homeland Security, Chief, EMS Operations, BioTel EMS System; Professor, Emergency Medicine, Southwestern Medical Center, Dallas, Texas

The profession of paramedicine is emerging making a paramedic a critical care technician. The most important part of the job of today's paramedic is performing a superior medical and physical exam and then translating those findings through *critical* thinking and reasoning. This presentation will focus on critical thinking and the skills that make the difference between a technician and a clinician. Case studies to illustrate critical thinking will be included.



#### KEY

	EMT/EMT-P
	POST
	1st Responder



## FRIDAY KEYNOTE



### EMS IN THE ERA OF HEALTH CARE REFORM

Raymond L. Fowler, MD, FACEP; Co-Chief,

Section of EMS, Disaster Medicine & Homeland Security, Chief, EMS Operations, BioTel EMS System; Professor, Emergency Medicine, Southwestern Medical Center, Dallas, Texas

Healthcare costs are the cause of 7 of 10 bankruptcies in America. Changes are in the works. Join Dr. Fowler as he outlines the role EMS will play in the future of healthcare!



## FRIDAY AFTERNOON

### 1D STRESS HARDY OR STRESS HARDENED

Rev. Greg Bodin, MDiv, Manager, Pastoral Services, North Memorial Health Care

Working within EMS, we are exposed to high levels of stress. How we respond to that stress can be helpful or hurtful. This class will help you in self awareness and give you tools to help you become stress hardy. Hardened hearts hurt us at work and at home. This class will offer suggestions to help you avoid becoming hardened.



### 2D EMS INTERACTIONS WITH AUTISM

Marc Berris, JD; Partner, Segal, Roston & Berris, PLLP, Minneapolis, MN

Treating patients with autism spectrum disorders creates unique challenges for both medic and patient alike. Marc Berris is a firefighter and parent of a child with autism. He will share with you the insight he has gained through these experiences, giving you practical tips you can use in the field to address and often remove these barriers to effective patient care.



### 3D ABUSE OF PRESCRIPTION MEDICATIONS

Richard Moldenhauer, MS, LADC, ICADC, LPC; Treatment Services Consultant, State Opioid Treatment Authority, Alcohol and Drug Abuse Division, State of Minnesota

The fastest growing pattern of abused substances in Minnesota are diverted pharmaceuticals; for abuse these fall into opioids, anxiolytics and amphetamine/stimulants. This course of instruction will cover the demographics of these three pharmaceutical classes, review symptoms for intoxication and withdrawal for each of them and current "what's hot, what's not" in the abuse world.



### 4D ADULT AIRWAY MANAGEMENT

Marc Conterato, MD, FACEP; Associate Medical Director, North Memorial Ambulance Service, Director, Induced Hypothermia Program; & Melinda Wells, NREMT-P, Resource Educator, North Memorial Ambulance Service, CICP Program Instructor

This program is an interactive program on airway management issues and support equipment. The lecture portion will cover anatomy, common concerns, accepted interventions and pitfalls to airway management. Breakouts will provide opportunity to explore airway tools that are used in the ER, the OR and a variety of new devices. The skills portion includes hands on time with either sheep or pig plucks. Both ALS and BLS skills will be covered.

*Limited to 20 participants.*  
*This session lasts until 4:15 PM.*



### 1E WHY CAN'T WE ALL JUST GET ALONG?

Al Benney, NREMT-P, CP

We rarely have the option of choosing the partner we work with. Why is it that some of our co-workers (and others) drive us nuts without even trying? We'll discover our own personality types and why we do the things the way we do and better understand how to get along with those that don't!



### 2E OCULAR EMERGENCIES

Jeffrey P. Sanderson MD, Ophthalmologist, Minneapolis, MN

Eye injuries, ocular trauma, chemical burns, retinal detachment, acute glaucoma, inflammation and vascular events are among the most common serious eye emergencies. Symptoms include sudden loss of vision, seeing flashes of light, unusual light sensitivity, extreme pain and/or redness of the eye(s). How confident are you in your ability to assess and manage these patients? Prompt recognition and appropriate treatment of ocular emergencies is essential to prevent further damage and preserve the patient's vision. Expand your skills by attending this "must see" presentation.



## CLOSING SESSION FRIDAY



### THE FIT 1ST RESPONDER

Bryan Fass, President, Fass Consulting LLC; Charlotte, North Carolina specializing in public safety/healthcare and labor fitness,

human performance and fitness testing. BA in sports medicine, licensed athletic trainer and paramedic.

Public safety is a physical job, fitness is a job requirement & wellness is a necessity to survive the rigors of a career in EMS. You only have one body & this session will explain how to manage stress, fatigue, nutrition and fitness in uniform. Plus we will examine why you do some of the things that you do.



*Great review of emergency medical systems with new materials & equipment interjected into it to improve our level of care and reaffirm the confidence in our field.*

Carol Altrichter, RN,  
EMS Coordinator, Stewart, MN

## SATURDAY OPENING



### EMS & NURSING: TENSION VS. TEAMWORK

Jason Dush serves as a full-time Firefighter/Paramedic for the Arlington

Texas Fire Department and is a part-time Critical Care Flight Paramedic with CareFlite. He is the president of Jason Dush Enterprises, an EMS Education/Consulting company.

The world of EMS and Nursing has a wide range of similarities and differences both in the pre-hospital setting and hospital setting. Think about those days when you say, "What were they thinking" "How come you couldn't...." "Don't take the patient to that hospital, they are so rude" "That ambulance crew is so dumb". With that said, what we can do to make those working relationships better and improve patient outcomes.



## SATURDAY MORNING

### 1F "GERIATRIC EMERGENCIES"

Michael Sanford, NREMT-P, Educator, North Memorial EMS Education & Tom Schwartz, NREMT-I, Educator, North Memorial EMS Education

Injury and illness affect the human body differently as we age. As EMS providers, we will be caring for people 65 and older more frequently as baby boomers enter the "golden years". What makes the elderly respond differently to illness and injury? This presentation will discuss the differences seen in medical emergencies or trauma, and the response by the body and treatment strategies for this age group. Using "Mega Code Kelly" you will have time to practice assessment and stabilization of common scenarios you are likely to encounter in the geriatric population.

*Limited to 20 participants.*

*This session lasts until 12:45 PM.*



## 2F ATHLETICS & EMS PROVIDERS

Robert L. Darr, BSN, RN, NREMT-P; Special Operations Supervisor, Metropolitan Emergency Medical Services, Little Rock, Arkansas

This presentation offers an in-depth look into the relationship between an athletic trainer and an EMS provider. Focus is given into the assessment and treatment techniques of each specialty as it relates to the injured athlete. Appropriate treatment modalities are also covered, with emphasis on helmet removal, airway control and immobilization of the athlete.



## 3F 1C MAN VS MACHINE

Kim Tast, EMT-P, Quality Supervisor, North Memorial Ambulance Service

This session will be a review of how chest compressions have been done through the years and more recently by automated CPR devices. This will be a hands on session giving the participants the opportunity to use automated devices currently on the market.

*Limited to 36 participants*



## 4F TRUE STORIES FROM NORTH MEMORIAL AMBULANCE

G. Patrick Lilja, MD, FACEP; Medical Director, North Memorial Ambulance; Clinical Professor of Emergency Medicine, University of Minnesota Medical School

Real life cases from the archives of North Memorial Ambulance Services will be presented. How would YOU have handled this call?



## 1G WHAT THE...?

Robert L. Darr, BSN, RN, NREMT-P; Special Operations Supervisor, Metropolitan Emergency Medical Services, Little Rock, Arkansas

A humorous and educational discussion of the really, really weird things that EMS providers have run across over time. This class presents unique situations from across the country. By learning of the unique calls that other providers have encountered the student will be prepared for the obscure situation that may present to them.



## 2G DON'T BE TRIPPED UP BY THE PAINFUL LOWER EXTREMITY

Peter Lindbloom, MPAS, PA-C, RDMS, NREMT-P; Emergency Medicine Physician Assistant, Mille Lacs Health System, Onamia, MN

While EMS responds to many calls regarding musculoskeletal injuries, join us as we look at less obvious life and limb threatening conditions that may present as undifferentiated lower extremity pain.



## 3G HOW WELL DO I KNOW OB EMERGENCIES?

Jason Dush serves as a full-time Firefighter/Paramedic for the Arlington Texas Fire Department and is a part-time Critical Care Flight Paramedic with CareFlite. He is the president of Jason Dush Enterprises, an EMS Education/Consulting company.

This exciting lecture is geared for all Fire based EMS, Third city EMS services and private EMS provides and educators. This presentation will cover the nuts and bolts of obstetrical emergencies. Obstetrical emergencies can seem like routine and boring medicine most of the time. How many people are prepared and knowledgeable of the "Real Deal" obstetrical emergency? This presentation is filled with great educational slides and cases of real obstetrical emergencies and delivery complications that pre-hospital providers may be faced with.






## SATURDAY AFTERNOON

### 1H TRAUMATIC AMPUTATIONS

Allen Van Beek, MD; Plastic Surgeon, Plastic Surgery Specialists, PA

You will learn about the history of microsurgery from Dr. Allen Van Beek, a physician who has played an instrumental role in the development of this specialty. He will discuss the principles of amputated part recovery, part storage and patient care. Hear examples of when the team is at its best and some examples of successful microsurgery.



KEY	
	EMT/EMT-P
	POST
	1st Responder

## 2H WHAT WOULD YOUR MOTHER SAY?

Robert L. Darr, BSN, RN, NREMT-P; Special Operations Supervisor, Metropolitan Emergency Medical Services, Little Rock, Arkansas

This course is an open and frank discussion into the importance of appearance, tone, courtesy, and other appropriate behaviors that are needed as EMS providers. When interacting with patients, families, bystanders, all members of the public and co-workers what we say may not be as important as how we say it or how we look or act when we do it. This class is important as it helps the EMS provider to become a better EMT by learning how better to work with even the most difficult of patients.



## 3H TOXICOLOGY IN EMS: WHAT YOU REALLY NEED TO KNOW

Kirk Hughes, RN, EMT-B, CSPI, Education Director, Hennepin Regional Poison Center

This session will focus on the most up-to-date, evidence based treatment of the most common toxicology related runs EMS typically responds to. Included will be new synthetic drug updates, identification of the toxic substances that cause serious illness or death, and some valuable treatment pearls not taught in standard EMS curriculums.



## 4H PEDIATRIC TRAUMA

John Lyng, MD, FACEP, NREMT-P; Associate Medical Director, North Memorial Ambulance Services

Caring for pediatric trauma patients can pose unique challenges to health care providers. To best care for these children it is important to understand the differences in pediatric anatomy and mechanism of injury as it applies to pediatric trauma. We will also discuss the recognition of non-accidental trauma, including regulations regarding mandated reporting. Finally, pediatric specific methods of assessment, packaging, immobilization and reducing patient anxiety will be addressed.



## 1I TRAUMATIC BRAIN INJURY

Kyle Uittenbogaard, MD, Neurosurgeon, Metropolitan Neurosurgery PA

An overview of traumatic brain injury will be discussed. This will include mild, moderate, and severe traumatic brain injuries. Information on the initial evaluation of the patient in the field will be provided. Additional information on the care for these patients in the hospital setting will also be discussed. Brain injuries can be difficult to diagnose and every case needs to be considered individually and the patient's risk assessed.



## 2I LIFE—VOLUME 1

Robert L. Darr, BSN, RN, NREMT-P; Special Operations Supervisor, Metropolitan Emergency Medical Services, Little Rock, Arkansas

It is important as EMS providers to understand specific diseases, illnesses and injuries that affect certain age groups of our patients. In Life Volume One, we will cover from birth thru the teenage years and into early adulthood. This class not only will cover the need based on age but also the mental and developmental level.



## 3I HELICOPTER SAFETY

Eric Thoerner, RN; Flight Nurse, North Memorial Air Care

In this class you will learn safe landing zone recommendations and guidelines. You will also learn about safeguards and crew resource management the North Memorial AirCare team performs on each flight.



## 4I VIOLENCE & WORKPLACE SAFETY

Jeff Ho, MD; Associate Medical Director, HCMC Prehospital Care, Medical Director, Edina Fire Department, Assistant Professor, Department of Emergency Medicine, University of Minnesota

Health care personnel sometimes encounter violent persons within the confines of the hospital. Dr. Ho discusses how tasers might be used in a health care setting because of their ability to avert and control situations that could result in further injury to subjects, patients, and personnel.






## CLOSING SESSION SATURDAY

### THROUGH THE EYES OF THE RESCUER

Jason Dush serves as a full-time Firefighter/Paramedic for the Arlington Texas Fire Department and is a part-time Critical Care Flight Paramedic with CareFlite. He is the president of Jason Dush Enterprises, an EMS Education/ Consulting company.

The world of public safety can be challenging, stressful and full of rewards. Everyday fire fighters, EMT's, paramedics and nurses witness traumatic situations. No matter how long you have been in our line of work, you never become immune to the tragedies and human suffering you witness. As time goes on, either you learn to cope with these scenes better or you head rapidly towards a breaking point. Laughter and discussing inner thoughts help. But are these true answers to solve our problem? For some, yes and for others, no. This session is full of excitement, laughter and motivation. Laughing with brothers and sisters in our profession will give you a few tools to pull from when you are in need of a shoulder to lean on. This presentation will examine several types of incidents that present similar stressors. By the end of this presentation you will have a better understanding on how to survive happily and healthy in the world of public safety.



KEY	
	EMT/EMT-P
	POST
	1st Responder



## HOTEL ACCOMMODATIONS



7800 Normandale  
Boulevard, Minneapolis,  
MN 55439

**"Doubletree hotels are distinctively designed to provide true comfort to today's business and leisure travelers."**

Guest rooms feature ample amenities unmatched among Bloomington accommodations and are tailor-made to ensure your stay is as comfortable as possible. Tastefully appointed with fine furnishings, standard rooms are anything but average. Complimentary Internet access, deluxe bath products, Wolfgang Puck coffee and HD flat screen TVs are present in every room, along with a bevy of business amenities to enhance productivity.

We have reserved a block of rooms for the single/double rate of \$110 per night plus tax. Rooms will be held until **February 23, 2012** after which date room availability is not guaranteed.

*There are two ways to make your reservations:*

**Online** by clicking the following link:

[http://doubletree.hilton.com/en/dt/groups/personalized/M/MSPBSDT-NMM-20120308/index.jhtml?WT.mc\\_id=POG](http://doubletree.hilton.com/en/dt/groups/personalized/M/MSPBSDT-NMM-20120308/index.jhtml?WT.mc_id=POG)

**Telephone** toll-free to make reservations at 1-800-222-TREE. In doing so, please request the group rate for North Memorial or the group code NMM.

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***A great conference that gives individuals of all skill levels a change to further their professional skills and gives us exposure to less often encountered issues.***

**Kaitlyn Kavanaugh  
EMT-B, Corcoran PD  
Greenfield, MN**

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## FRIDAY NIGHT FUN



We're mixing it up this year and instead of a dance, we've bought out the House of Comedy for a private Long Hot Summer performance. **Every registered and paid attendee of the 2012 conference will receive one (1) complimentary ticket to The House of Comedy at the Mall of America for the 8 PM show.** Tickets are available on a 1st come basis so register soon.

The featured comic—**Claude Stuart** has come a long way from his down home southern roots. By his own admission, he was **"paddled on more than one occasion for being the class clown."** Claude's explosive, in-your-face, rapid-fire, madman stage style is truly an exhilarating assault on the senses and has evoked comparisons to golden era physical comedians such as Steve Martin, Robin Williams and Jim Carrey.

Claude's natural comedic flair was recognized early on. As a teen he interned at a local radio station and ended up writing and performing a morning show broadcast to over 30 cities nationwide. After a pit stop in Houston where he developed his stand up

act, he naturally ended up in L.A.. This led to an extremely successful stand up career; as well as myriad appearances in feature films and television, including a recent spot starring with Jay Leno on the wildly popular "Undercover Jay" skit segment of "The Tonight Show." Some of his other credits include national commercials for products such as, *Honda, Heineken, Jeep, Grapenuts* and even *Midol*. He has appeared on "That 70's Show," "Scrubs," "Comics Unleashed," "Entertainers," "The Best Damn Sports Period!," "Oblivious!," "Talk Soup" and as a regular on "The Bob and Tom Show."



Extra tickets for the show can be purchased for \$15 each. We reserve the right to limit the number of extra tickets that can be purchased so that we can accommodate our conference attendees. Tickets will be distributed when you check in at the conference.

The House of Comedy features a full bar and restaurant with great burgers and salads at reasonable prices. Click here to view their menu online at [http://www.houseofcomedy.net/pdf/HOC\\_menu.pdf](http://www.houseofcomedy.net/pdf/HOC_menu.pdf)

# REGISTRATION INFORMATION

## REGISTRATION DEADLINES

- Registrations received after March 1 must include an additional \$50.
- **Registrations that are to be billed to facilities must be made prior to March 1** to allow us time to process the billing. Payments from facilities **must be received by March 1, 2012.**
- **Registrations will close** on March 8 at NOON when the EMS Education Office shuts down so staff can prepare for the conference. After March 8, only walk-in registrations will be accepted. Walk-in (at the door) registrations must include an additional \$65.

## CANCELLATIONS

**Cancellations must be made by e-mail or in writing only.** Refunds will NOT be issued after March 1, 2012. There are no refunds for "no-shows" or inclement weather. Substitutions will be accepted if prior approval is arranged through the EMS Education office before March 5, 2012.

## CONTINUING EDUCATION

This program has been designed to meet the continuing education requirements for all emergency care providers. Certificates of attendance will be provided. The number of hours you receive will be based on the number of sessions attended.

**POST** approved sessions are indicated.

## SPECIAL NEEDS OR SERVICES

If you have special needs or services identified with the Americans With Disabilities Act, please contact North Memorial EMS Education prior to the program at (763) 520-5451.

## WEATHER CONDITIONS

In the case of inclement weather, you may call the registration hotline (763) 396-5999 for a continuously updated recorded message about conference status.

## CONFIRMATIONS

Conference registrations will be sent electronically. If you do not receive confirmation of your registration within one month, you may contact us at [ems.education@northmemorial.com](mailto:ems.education@northmemorial.com). Please do not call for a confirmation unless one month has passed.

*"This is a "must attend" conference!  
Don't miss it.*

Gary Hills, Firefighter/EMT  
Minnetonka, MN

## HOW TO REGISTER

Whether you register online or by mail or fax, **please carefully read all the information in the brochure.** *Please do not call the main EMS Education office to register.* We can serve you much faster and more efficiently if you register in one of the two ways noted below.

### REGISTRATION FEES (Note Registration Deadlines)

#### Non-Employee

\$199 Conference Fee

Includes Friday & Saturday with sessions of your choice, lunch on Friday, one ticket to the House of Comedy, Saturday lunch, breaks & snacks both days & up to 13 hours of continuing education!

\$99 Friday afternoon, March 9 *only*

\$149 Saturday, March 10 *only*

#### NMMC Employee

\$99 Conference Fee

Includes Friday & Saturday with sessions of your choice, lunch on Friday, one ticket to the House of Comedy, Saturday lunch, breaks & snacks both days & up to 13 hours of continuing education!

\$59 Friday afternoon, March 9 *only*

\$75 Saturday, March 10 *only*

1. Register **online** at <http://cmetracker.net/NM/Catalog?division=EMS&EventName=The>
2. An electronic registration form that you can **complete and print** is on the last page of the brochure and available at <http://cmetracker.net/NM/Catalog?division=EMS&EventName=The>. Click on Please complete a separate registration for each person. You can mail or fax your registration **with check, credit card or payment information** to:

- North Memorial EMS Education Attn: LHS  
3500 France Ave North Suite 103  
Robbinsdale, MN 55422-2806

- Fax registrations to (763) 520-4969.

# REGISTRATION FORM

Please PRINT all information including your legal name for education records.

★ Legal Name \_\_\_\_\_

★ Home Phone \_\_\_\_\_

★ Cell Phone or Alternate Phone \_\_\_\_\_

★ Home Address \_\_\_\_\_

★ City/State/Zip \_\_\_\_\_

★ E-mail Address \_\_\_\_\_

(Must be LEGIBLE)

Employer \_\_\_\_\_

Work Phone \_\_\_\_\_

Job Title \_\_\_\_\_

EMT  Medic  Police Officer  Fire Fighter  1st Responder  Nurse

Other (Please Indicate) \_\_\_\_\_

«NMMC Employee # \_\_\_\_\_ (employees only)

## ★ COURSE SELECTIONS

To take advantage of these discounted rates, **this form must be completed in full** and we must receive your registration, or the registration must be postmarked by **March 1, 2012**.

	Registration Fee	NMMC
Full Conference Fee	<input type="checkbox"/> \$199	<input type="checkbox"/> \$99
Friday Afternoon March 9 <i>only</i>	<input type="checkbox"/> \$99	<input type="checkbox"/> \$59
Saturday, March 10 <i>only</i>	<input type="checkbox"/> \$149	<input type="checkbox"/> \$75
PEARS Textbook	<input type="checkbox"/> \$33	<input type="checkbox"/> \$33
House of Comedy Tickets # ___ @\$15 each	<input type="checkbox"/> \$ _____	
For registrations received or postmarked after March 1, I have included an addl. \$50	<input type="checkbox"/> \$50	<input type="checkbox"/> \$50
<b>TOTAL</b>	\$ _____	\$ _____

## METHODS OF PAYMENT

Check/Money Order payable to North Memorial Medical Center

VISA, MasterCard, Discover or American Express

Account Number

Expiration Date

My organization will pay

Contact Name \_\_\_\_\_ P.O Number \_\_\_\_\_

Name of Organization \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

## ★ CONCURRENT SESSION

### SELECTIONS—FRIDAY

PEARS class  
*(do NOT register for any other sessions on Friday)*

#### Breakout A—Choose one

1A Geriatric Emergencies

*(this session lasts until 11:30 AM; do not pick a breakout from B or C)*

2A Disaster Management

3A Emerging Treatment of MI

4A Adult Airway Management

*(this session lasts until 10:15 AM; do not pick a breakout from B)*

#### Breakout B—Choose one

1B The Back Pain Solution

2B Modern Military Medicine

#### Breakout C—Choose one

1C Man vs. Machine

2C The Mental Health Crisis

3C Critical Thinking in EMS

#### Breakout D—Choose one

1D Stress Hardy or Stress Hardened

2D EMS Interactions with Autism

3D Abuse of Prescription Drugs

*(this session lasts until 4:15 PM; do not pick a breakout from E)*

4D Adult Airway Management

*(this session lasts until 4:15 PM; do not pick a breakout from E)*

#### Breakout E—Choose one

1E Why Can't We All Just Get Along?

2E Ocular Emergencies

## CONCURRENT SESSION

### SELECTIONS—SATURDAY

#### Breakout F—Choose one

1F Geriatric Emergencies

*(this session lasts until 12:45 PM; do not pick a breakout from G)*

2F Athletics & EMS Providers

3F Man vs. Machine

4F True Stories NMMC Ambulance

#### Breakout G—Choose one

1G What the ...?

2G Painful Lower Extremity

3G OB Emergencies

#### Breakout H—Choose one

1H Traumatic Amputations

2H What Would Your Mother Say

3H Toxicology in EMS

4H Pediatric Trauma

#### Breakout I—Choose one

1I Traumatic Brain Injury

2I Life Volume 1

3I Helicopter Safety

4I Violence & Workplace Safety